

INSTALLATION



Bell ExpressVu™ would be pleased to send an authorized installer to your home to professionally install your satellite system so you can enjoy all the benefits of ‘Way Better TV’!

HERE'S WHAT A "STANDARD PROFESSIONAL INSTALLATION" GIVES YOU:

- Installation “best practices” and materials that meet industry standards to ensure a high quality audio/video experience.
- Dish location on your home allowing for optimum performance taking into account, seasonal foliage and snow accumulation.
- Connection of receiver to phone line (when achievable) for ease of ordering Pay-Per-View events/movies using your remote control.
- 90-day warranty on your installation.
- Brief tutorial on how to properly operate your satellite receiver and remote control.

DEFINITION OF A "STANDARD PROFESSIONAL INSTALLATION":

- Mounting of dish on a serviceable and secure outside wall of your home or business.
- Supplying and installing up to 150 feet (45.7 metres) of associated materials to support one set top box at the primary TV location.
- Routing of RG6 cable to the primary TV location using either existing prewires, new wiring through wall penetration, or appropriate point of entry. (Dual Tuner systems require two direct feeds from satellite dish to receiver).
- Connecting and activating the receiver.
- Connecting receiver to a telephone jack in the same room with supplied telephony components or alternative solution.
- Educating the customer on system use and functionality
- Providing “best in class” installation practices through qualified technicians that have a “uniform-like appearance” and Bell ExpressVu Photo ID.

LINE-OF-SIGHT REQUIREMENTS AND OTHER RESTRICTIONS:

- To receive optimal signal from Bell ExpressVu’s satellites, an unobstructed Southern exposure is needed (i.e. South-West in Eastern Canada, South-East in Western Canada). Different exposures, or obstruction by buildings, trees or other elements can prevent your satellite dish from being installed.
- The installer can book a future appointment in the event you require other services performed to prepare for your dish installation. The installer can provide suggestions or alternative solutions to achieve line-of-sight to our satellites.
- Rental/Lease properties must have written permission from your landlord provided to the installer prior to the start of your installation.
- If you live in a condo, your Home Owners Association may restrict where your dish may be installed. Please make sure to communicate your planned installation to your HOA in case a restrictive covenant exists.

TO OUR VALUED CUSTOMERS:

If you request or require any installation work beyond a standard professional installation such as additional receivers, extensive wiring, special installation hardware or accessories, you may be invoiced on your Bell bill for these additional services.

You and the installer should discuss your installation needs and associated costs for any additional service requirements prior to the start of your installation.

Additional services for which charges may apply may include: system upgrades, second receiver installation, second television hook-up, stereo system hook-up (Single/Dual Tuner receiver), chimney mount, pole mount, buried wire and wall fishing of coaxial cable.

ALL-IN-ONE – INSTALLATION CHARGES:*

Professional satellite system installation	\$0 (2-year term – new customer)
Additional satellite receiver installation and activation	\$0 (during primary system installation) \$75 (separate truck-roll for existing customer/ \$50 extra for each additional receiver)
Additional TV outlet	\$50
Backfeed of satellite system to second TV location	\$50 (single tuner receiver) \$0 (dual tuner receiver)
Additional mileage over 100 km	\$0.50 per km
Additional labour over 3 hours	\$50 per hour (billed in 15 min. increments)
Fishing of cable through wall	\$50 per hour (billed in 15 min. increments)
Multi-switch (additional accessory)	\$0 (new customers) \$79 single satellite (existing customers) \$149 multiple satellite (existing customers)
Nimiq 2 Upgrade installation (labour only)	\$0 (new customers) \$85 and up (existing customers)

Call Bell ExpressVu’s National Installation group at **1 866 353-9153** for more information.

Bell ExpressVu Home Services

“Delivering Quality to Customers First Time on Time”

* Prices subject to change and do not include applicable taxes. ExpressVu is a trade-mark of Bell ExpressVu, L.P.

